

Alert Response

The Alert Response table details the response actions that may be taken by the Utility, Customers, Schools, and Fire Department at each drought stage. Alert response actions are recommended unless Summertown is in Mandatory Restrictions.

Alert Response Table

Drought Stage	Utility Response- actions the water svstem can take	Customer Response- actions that the community can take	Schools	Fire Department
Normal Conditions	<ol style="list-style-type: none"> 1. Respond to leaks as soon as possible 2. Reduce irrigation of public areas 3. Reduce flushing of water mains 4. Ask customers to reduce water use 5. Keep records and know distribution system layout and number of connections 6. Conduct rate study- charge customers for use, the more you use the more you pay 7. Develop conservation education/pro gram 8. Keep records of water produced versus water sold- water accountability 	<ol style="list-style-type: none"> 1. Reduce water use 2. Correct leaks in the home- i.e., toilet/faucet leaks 3. Report any leaks 	<ol style="list-style-type: none"> 1. Report any leaks 2. Use water wisely 	<ol style="list-style-type: none"> 1. Use water wisely 2. Be prepared to use water from other sources if possible (ponds, pools, etc.) 3. Work with water system to account for fire hydrant water use.
Drought Alert	<ol style="list-style-type: none"> 1. Monitor water sources and daily use for each purpose (residential, commercial) 2. Anticipate demand 3. Monitor water quality 4. Alert decision makers of the status 5. Initiate community awareness and call for voluntary conservation 	<ol style="list-style-type: none"> 1. Report leaks 2. Reduce water usage by 15% 3. No washing of vehicles or driveways 4. No filling of pools from Utility Water System 	<ol style="list-style-type: none"> 1. Report leaks 2. Reduce water usage by 15% 3. Use disposable products for cafeteria to reduce the need to use dishwasher 	<ol style="list-style-type: none"> 1. Reduce water use by 15% 2. No washing of trucks, drives, or bays 3. Use water from other sources (ponds, pools, etc.)

Drought Stage	Utility Response- actions the water system can take	Customer Response- actions that the community can take	Schools	Fire Department
Voluntary Reductions	<ol style="list-style-type: none"> 1. Implement conservation goal- voluntary outside restrictions 2. Monitor cutbacks in use and revenue- be prepared to raise rates- impose surcharges, impose penalties 3. If conservation goal is not met go to next phase- restrictions-prepare ordinances and compliance requirements- penalties 	<ol style="list-style-type: none"> 1. Report leaks 2. Reduce water use by 25% 3. No watering of plants or lawns 4. No filling pools from Utility Water System 5. No washing of vehicles from Utility Water System 6. No washing of driveways or concrete surfaces from Utility Water System 	<ol style="list-style-type: none"> 1. Report leaks 2. Reduce water use by 25% 3. Use disposable products in cafeteria 	<ol style="list-style-type: none"> 1. Reduce water usage by 15% 2. Reduced pumper truck training or hose practice 3. Use water from other sources (ponds, pools, etc.)
Mandatory Restrictions	<ol style="list-style-type: none"> 1. Implement restrictions/bans 2. Prohibition on new connections- no new water taps Installed 3. Correct system leaks 4. Notify primacy agency s. Start search for emergency funding 6. Notify customers of Mandatory Drought Restrictions by newspaper, radio, handouts 7. Issue warning to customers not in compliance with Drought Management Plan 8. Monitor users having problems following restrictions- Shut off water if not following restrictions. Persons that violate provisions of the plan will be subject to these penalties: <ul style="list-style-type: none"> First Offense-Verbal Warning Second offense-Warning and a \$100.00 fine. Third Offense-Warning and a \$500.00 fine. Fourth Offense-Termination of water service. 9. Further prioritize use of water 10. Rationing of water may be possible at this time 	<ol style="list-style-type: none"> 1. Report leaks 2. Reduce water usage by 50% 3. No watering plants or lawns 4. No washing vehicles from Utility Water System s. No filling pools from Utility Water System 	<ol style="list-style-type: none"> 1. Report leaks 2. Reduce water use by 50% 3. Use disposable products in cafeteria 	<ol style="list-style-type: none"> 1. Reduce water use by 50% 2. No water use except for firefighting only or public safety 3. Use water from other sources (ponds, pools, etc.)